

Public Document Pack



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30 October 2018

Dear Councillor

NOTICE IS HEREBY GIVEN THAT a meeting of the **SCRUTINY (COMMUNITY AND REGENERATION) COMMITTEE** will be held in the Council Chamber - Council Offices at these Offices on Wednesday 7 November 2018 at 6.00 pm when the following business will be transacted.

Members of the public who require further information are asked to contact Jemma Duffield on (01304) 872305 or by e-mail at democraticservices@dover.gov.uk.

Yours sincerely

A handwritten signature in dark ink, appearing to be "Jemma Duffield", written over a horizontal line.

Chief Executive

Scrutiny (Community and Regeneration) Committee Membership:

L A Keen (Chairman)
G Cowan (Vice-Chairman)
T A Bond
P I Carter
N Dixon
R J Frost
P J Hawkins
P D Jull
M J Ovenden
N A G Richards

AGENDA

1 **APOLOGIES**

To receive any apologies for absence.

2 **APPOINTMENT OF SUBSTITUTE MEMBERS**

To note appointments of Substitute Members.

3 **DECLARATIONS OF INTEREST** (Page 4)

To receive any declarations of interest from Members in respect of business to be transacted on the agenda.

4 **MINUTES**

To confirm the Minutes of the meeting of the Committee held on 4 July 2018, 12 September 2018 and 3 October 2018 (to follow).

5 **PUBLIC SPEAKING**

Please note that in accordance with the agreed Protocol for Public Speaking at Overview and Scrutiny, the right to speak does not apply to any items on the agenda.

The right of the public to speak does not apply to the following agenda items: Apologies, Appointment of Substitute Members, Declarations of Interest, Minutes, the Forward Plan, the Scrutiny Work Programme, any agenda item that is not accompanied by a written report and items that are exempt business.

6 **DECISIONS OF THE CABINET RELATING TO RECOMMENDATIONS FROM THE SCRUTINY (COMMUNITY AND REGENERATION) COMMITTEE**

The following decisions were taken by the Cabinet at its meeting held on 5 November 2018 in respect of recommendations from the Scrutiny (Community and Regeneration) Committee:

- Redevelopment of William Muge and Snelgrove House Sites

7 **ISSUES REFERRED TO THE COMMITTEE BY COUNCIL, CABINET, SCRUTINY (POLICY AND PERFORMANCE) COMMITTEE OR ANOTHER COMMITTEE**

There are no items for consideration.

8 **ITEMS CALLED-IN FOR SCRUTINY OR PLACED ON THE AGENDA BY A MEMBER OF THE COMMITTEE, ANY INDIVIDUAL NON-EXECUTIVE MEMBERS OR PUBLIC PETITION**

- (a) Items placed on the agenda by a Member of the Committee or any individual Non-Executive Member

Any individual Councillor may request that a matter is placed on the agenda of one of the Council's Overview and Scrutiny Committees.

There are no items for consideration.

- (b) Call-In

Executive Decisions may be called-in by the Chairman or Spokesperson of the Scrutiny (Policy and Performance) Committee or any three non-executive members. Call-Ins are heard by the Scrutiny (Policy and Performance) Committee unless it decides to refer the matter to the Scrutiny (Community and Regeneration) Committee.

There are no items for consideration.

(c) Public Petitions

There are no items for consideration.

9 **NOTICE OF FORTHCOMING KEY DECISIONS** (Pages 5 - 8)

It is intended that Members should use the Notice of Forthcoming Key Decisions to identify topics within the remit of the Committee for future scrutiny.

10 **SCRUTINY WORK PROGRAMME** (Pages 9 - 11)

It is intended that the Committee monitor and prioritise its rolling work programme.

11 **LOCAL HEALTH SERVICES** (Pages 12 - 14)

To consider the responses to the committees key questions from representatives from the South Kent Coast Clinical Commissioning Group and the East Kent Hospitals University Foundation Trust.

Access to Meetings and Information

- Members of the public are welcome to attend meetings of the Council, its Committees and Sub-Committees. You may remain present throughout them except during the consideration of exempt or confidential information.
- All meetings are held at the Council Offices, Whitfield unless otherwise indicated on the front page of the agenda. There is disabled access via the Council Chamber entrance and a disabled toilet is available in the foyer. In addition, there is a PA system and hearing loop within the Council Chamber.
- Agenda papers are published five clear working days before the meeting. Alternatively, a limited supply of agendas will be available at the meeting, free of charge, and all agendas, reports and minutes can be viewed and downloaded from our website www.dover.gov.uk. Minutes are normally published within five working days of each meeting. All agenda papers and minutes are available for public inspection for a period of six years from the date of the meeting.
- If you require any further information about the contents of this agenda or your right to gain access to information held by the Council please contact Jemma Duffield, Democratic Services Officer, telephone: (01304) 872305 or email: democraticservices@dover.gov.uk for details.

Large print copies of this agenda can be supplied on request.

Declarations of Interest**Disclosable Pecuniary Interest (DPI)**

Where a Member has a new or registered DPI in a matter under consideration they must disclose that they have an interest and, unless the Monitoring Officer has agreed in advance that the DPI is a 'Sensitive Interest', explain the nature of that interest at the meeting. The Member must withdraw from the meeting at the commencement of the consideration of any matter in which they have declared a DPI and must not participate in any discussion of, or vote taken on, the matter unless they have been granted a dispensation permitting them to do so. If during the consideration of any item a Member becomes aware that they have a DPI in the matter they should declare the interest immediately and, subject to any dispensations, withdraw from the meeting.

Other Significant Interest (OSI)

Where a Member is declaring an OSI they must also disclose the interest and explain the nature of the interest at the meeting. The Member must withdraw from the meeting at the commencement of the consideration of any matter in which they have declared a OSI and must not participate in any discussion of, or vote taken on, the matter unless they have been granted a dispensation to do so or the meeting is one at which members of the public are permitted to speak for the purpose of making representations, answering questions or giving evidence relating to the matter. In the latter case, the Member may only participate on the same basis as a member of the public and cannot participate in any discussion of, or vote taken on, the matter and must withdraw from the meeting in accordance with the Council's procedure rules.

Voluntary Announcement of Other Interests (VAOI)

Where a Member does not have either a DPI or OSI but is of the opinion that for transparency reasons alone s/he should make an announcement in respect of a matter under consideration, they can make a VAOI. A Member declaring a VAOI may still remain at the meeting and vote on the matter under consideration.

Note to the Code:

Situations in which a Member may wish to make a VAOI include membership of outside bodies that have made representations on agenda items; where a Member knows a person involved, but does not have a close association with that person; or where an item would affect the well-being of a Member, relative, close associate, employer, etc. but not his/her financial position. It should be emphasised that an effect on the financial position of a Member, relative, close associate, employer, etc OR an application made by a Member, relative, close associate, employer, etc would both probably constitute either an OSI or in some cases a DPI.



Notice of Forthcoming Key Decisions

[This updated version of the Notice supersedes all other versions issued in previous months]

Publication Date: 5 October 2018

Notice of Forthcoming Key Decisions which will be made on behalf of the Council

Key Decisions 2018/19	Item	Date of meeting at which decision will be taken by Cabinet (unless specified otherwise)
1	Neighbourhood Plans	June 2013 and ongoing (see entry)
2	Review of Tenancy Strategy and Tenancy Policy	To be confirmed
3	Review of Local Plan	(i) 1 March 2017; (ii) 1 October 2018; and (iii) June/July 2019
4	Property Acquisitions	Ongoing (decisions to be taken by Portfolio Holder for Corporate Resources and Performance)
5	To consider an options appraisal and feasibility study for Tides Leisure & Indoor Tennis Centre and seek approval to progress to the detailed design phase	2 July 2018
6	Dover Waterfront Masterplan Area Action Plan	This decision will now be incorporated into the Local Plan Review
7	Planning Enforcement Plan	10 September 2018
8	Representations on the Thanet District Council Local Plan	This decision will be taken by the Leader of the Council.
9	To seek approval for public consultation on the draft Sandwich Walled Town Conservation Area Appraisal	Dates to be confirmed
10	Hackney Carriage and Private Hire vehicles - access for wheelchair users	5 November 2018
11	Development of a social lettings agency	To be confirmed
12	Approval of project to develop housing to be occupied on an interim basis by homeless households	14 May 2018
13	To seek Cabinet approval for public consultation on draft Upper Deal Conservation Area Character Appraisal	Dates to be confirmed
14	Letting of the café/restaurant on Deal Pier	Decision to be taken by the Portfolio Holder for Property Management and Environmental Health (September)
15	Aylesham Village Expansion – Acquisition of third-party land	November 2018 - January 2019

Key Decisions 2018/19	Item	Date of meeting at which decision will be taken by Cabinet (unless specified otherwise)
16	Statement of Community Involvement	14 May and 10 September 2018
17	Dover District Council Local Development Scheme	14 May 2018
18	Kent Environment Strategy	14 May 2018
19	Transfer of Freehold of Sandwich Guildhall	2 July 2018
20	Sandwich Historical Boatyard	Decision taken by the Leader of the Council on 15 June 2018
21	To decide on requirements for a new Public Spaces Protection Order following public consultation	2 July 2018
22	To consider the cessation of cash and cheque transactions at Council Offices	This item has been withdrawn
23	Creation of a local property company	This item has been withdrawn
24	Contaminated land strategy	2 July 2018
25	Consideration of pest control provision	Decision to be taken by the Portfolio Holder for Property Management and Environmental Health (September)
26	Award of contract for Kearsney Abbey café building extension	Decision taken by the Portfolio Holder for Property Management and Environmental Health on 1 August 2018
27	Catering provision at Kearsney Abbey and Russell Gardens	November 2018 – January 2019
28	Award of contract for landscape and listed structure repairs at Kearsney Abbey	November 2018 – January 2019
29	To consider the delimitation of Hackney Carriage vehicles	1 October 2018
30	Award of contract for the refurbishment of Norman Tailyour House	3 December 2018
31	Deed of Variation to the Aylesham Development Agreement	November 2018 - January 2019
32	To approve arrangements for the implementation and delivery of infrastructure for a Bus Rapid Transit System connecting Whitfield to Dover town centre	November – December 2018
33	Redevelopment of William Muge and Snelgrove Houses site, Dover	1 October 2018
34	Grant scheme for commercial property renovations	10 September 2018
35	Approval of Kearsney Abbey café 'Changing Places' facility and contingency fund for café/landscape improvements	10 September 2018
36	Lease of Historic Boatyard, The Quay, Sandwich	Decision taken by the Leader of the Council in June 2018

Key Decisions 2018/19	Item	Date of meeting at which decision will be taken by Cabinet (unless specified otherwise)
37	Acceptance of grant and allocation of funding for restoration of Maison Dieu (Dover Town Hall)	10 September 2018
38	Purchase of affordable housing in Aylesham	November 2018 - January 2019
39	Demolition of Dover Leisure Centre	3 December 2018
40	Authority Monitoring Report	3 December 2018
41	East Kent Waste Project 2021	5 November 2018

- Note: (1) Key Decisions which are shaded have already been taken and do not appear in this updated version of the Notice of Forthcoming Key Decisions.
- (2) The Council's Corporate Management Team reserves the right to vary the dates set for consultation deadline(s) and for the submission of reports to Cabinet and Council in respect of Key Decisions included within this version of the notice. Members of the public can find out whether any alterations have been made by looking at the Council's website (www.dover.gov.uk).

OVERVIEW AND SCRUTINY WORK PROGRAMME 2018/19

SCRUTINY (COMMUNITY AND REGENERATION) COMMITTEE

Month	Issue	Resource Implications for Scrutiny				Action
		Members	Officers (Corporate Expenditure unless otherwise stated)	Scrutiny Budget Expenditure		
				Projected	Actual	
6 June 2018	Environmental Health - Noise Nuisance	Single Meeting	Director of Governance	£0	£0	To receive answers to the key questions set by the committee.
4 July 2018	East Kent Housing	Single Meeting	East Kent Housing	£0	£0	To receive answers to the key questions set by the committee and provide an update on tenant representative arrangements.
August 2018	No Scheduled Meeting					
12 September 2018	Gypsy, Travellers and Travelling Showpeople Accommodation Assessment	Single Meeting	Chief Executive	£0	£0	To receive a presentation.
3 October 2018	Redevelopment of William Muge and Snelgrove House Sites	Single Meeting	Director of Environment & Corporate Assets	£0		To consider the report.
7 November 2018	Local Health Services	Single Meeting	External	£0		To scrutinise local health service arrangements
5 December 2018	Private sector landlords	Single Meeting	Director of Finance, Housing and Community	£0		To scrutinise the arrangements for private sector landlords in the district.
16 January 2019	Crime and Disorder Update	Single Meeting	Director of Finance, Community & Housing	£0		To receive an update. [Date to be confirmed.]

Month	Issue	Resource Implications for Scrutiny				Action
		Members	Officers (Corporate Expenditure unless otherwise stated)	Scrutiny Budget Expenditure		
				Projected	Actual	
13 February 2019	Regeneration Update	Single Meeting	Head of Inward Investment	£0		To receive an update. [Date to be confirmed.]
13 March 2019						
3 April 2019						

Please note items beyond the current month are subject to change depending on Forward Plan, etc.

Municipal Year 2018/19

Agreed for Inclusion?	Subject	Resource Implications	Action
Yes	Local Plan	None	To receive updates at milestones in the process. Key dates are October 2018 and July 2019.
Yes	Award of contract for the refurbishment of Norman Tailyour House	None	To consider the report [Identified from the Forward Plan]
Yes	To approve arrangements for the implementation of infrastructure for a Bus Rapid Transit System connecting Whitfield to Dover town centre	None	To consider the report [Identified from the Forward Plan]
Yes	Manston Airport	TBC	Update on the situation in respect of Manston Airport

DOVER DISTRICT COUNCIL

SCRUTINY (COMMUNITY & REGENERATION) COMMITTEE

KEY QUESTIONS FOR HEALTH SCRUTINY

7 November 2018

GP Services and Provision

- Q1 In the light of the memorandum ('Extra appointments now available in South Kent Coast') about 'extra appointments' it says the GP is the first point of contact. What happens if the GP has closed?
- Q2 With the closure of the Eastry GP surgery and the merger of two Dover GP surgeries, how viable is it to maintain the idea of moving services from hospital settings to GP surgeries?
- Q3 Could you explain why it is difficult to recruit more GPs for the East Kent area, and what is currently being done about it?

Local Hubs

- Q4 There is some concern regarding how the local hubs are working. It seems that the system whereby people are referred to the Buckland Hospital instead of to their doctors is not fully operational. Could we have an explanation of (a) how this is supposed to work; (b) the current situation with the operation of the services; and (c) what publicity is planned to promote it?

Outpatient Services

- Q5 Outpatients services at new Buckland Hospital from visits there it seems woefully under used and there appear to be very few outpatient clinics running there.
 - (a) How many outpatient clinics run from the hospital and what are they?
 - (b) How does this compare with original proposals? For example, there are anecdotal complaints that services such as ophthalmology were planned but are not being provided.

Medical School

- Q6 A new Medical School is due to be opened in Canterbury with more training of doctors for the primary sector - although this will obviously take some time. What plans are being considered to keep the newly trained doctors in our area? We understand that Folkestone also has issues and the EKHFT is struggling to recruit and the Government has relaxed the cap on International Doctor's numbers.

Sustainability and Transformation Plan (STP)

- Q7 What is being done to publicise the STP plans?

Stroke Services

- Q8 We have been told that stroke care will be concentrated in just three hospitals: Darent Valley; Maidstone; and William Harvey. Many of us are concerned at the loss of good local stroke health care for East Kent residents living in Deal, Sandwich and Thanet following the proposed decision to move emergency stroke care in East Kent to Ashford. Why have we not seen more support to keep stroke services at QEQM and in our area?
- Q9 Does the South Kent Coast CCG have any views about the removal of Stroke Services from QEQM, particularly in respect of residents outside of Dover (i.e. Deal, Sandwich, etc.)?

Accident and Emergency / Urgent Care

- Q10 What are the plans for Kent & Canterbury Hospital, and if there is to be a new hospital in Canterbury will that lead to the downgrading of the A&E at QEQM Hospital to an Urgent Treatment Centre?
- Q11 Are there any plans for Urgent Treatment Centres at either Deal Victoria Hospital or Dover Buckland Hospital?

Hospital Services

- Q12 What has happened to promised 'one stop' visits to hospitals? Patients still have to make return visits to the same hospital or different hospitals - often involving a long and/or difficult journey especially for those without their own transport.

Hospital Transportation and Parking Services

- Q13 When it is necessary for patients to stay in hospital we are told that having visitors is great therapy for patients, improves their recovery time and their feeling of well-being and can also help staff. But visiting is not easy when patients are taken to hospitals a considerable way from home, especially if public transport is required or expensive hospital car parking is involved.
- (a) What consideration has been given to providing more information on free parking for 'frequent flyers', that is for patients who visit every week/every day for chemo, etc.?
 - (b) Has consideration been given to the provision of a free parking permit be included with appointment letters to these patients?
 - (c) What measures are being taken to ensure that there is sufficient affordable and convenient public or health service provided transport for those without access to cars?

Bed Blocking

- Q15 What is being done about providing beds in residential care homes to avoid “bed blocking” and ensuring that people are not being kept in hospital when it is not the most appropriate place in terms of cost or their care needs? Is there a shortage of providers of domiciliary care and if so, what is being done to tackle this problem?

Miscellaneous

- Q16 We know that everyone is human and we can all make mistakes and in most areas of work this may simply cause an inconvenience. This is not so in the Medical profession. Doctors, nurses and other medical and social workers are often working long hours without adequate breaks and sleep and under immense pressure. When something goes wrong there is a perception that the first reaction appears to be to close ranks for self-protection. There must obviously be safe-guards against malpractice but how can we become open and work towards ensuring mistakes are less likely to be repeated? What can be done about our 'blame culture' and the apparent need for a 'scapegoat'?

S106 Funding

- Q17 When monies are available under section 106 'Developer contribution' for, say 'Health Centre Rent Contribution', to whom is this money actually paid – NHS Property, CCG, the local GP/Health Centre etc.?

Who decides to what particular health service, and to help which service, the money is used to support? How is the local community or the local GP/Health Centre/Patients Group involved in decision making about this?